



March 28, 2014

To whom it may concern,

I am writing this letter to convey my satisfaction with the product that we purchased from DreamSeat for our baseball facility. We purchased over 2,000 BleaChair seat pans for Bailey-Brayton Field, which is the home of Cougar Baseball. We actually started discussing this project back in 2010 and while it took longer than we had expected to materialize, DreamSeat was a partner with us every step of the way. Their customer service and knowledge of their product was outstanding and we felt really comfortable placing this order with them to upgrade our facility. The lead time to get the seats was very short and DreamSeat handled that as well, getting the seats to us before the date they were needed.

The BleaChair Seat pan attached easily to our existing aluminum bench seating, creating a defined seat space for each one of our fans. The seat pan also added needed color to the stadium and helped create a "luxury" feel while insulating our fans against very cold or hot weather. The spacing of our bleachers did not allow us to use one of the larger BleaChair seats with seat back which we would have preferred, but we have extremely surprised with how much more comfortable our benches are now with the seat pan even without a back. The addition of these seats in our facility has been a great investment and an outstanding facility upgrade for our stadium.

The seat pans were very easy to install and our athletic facility staff performed all of the installation of the Seat Pan product. DreamSeat supplied us with detailed instructions and our staff installed the seating in a shorter period of time than we anticipated. The seats look exactly the same as they did when we installed them and we have been extremely pleased.

Once again I wanted to take this opportunity to thank DreamSeat for supplying a quality product at a competitive price. The Seat Pans have been a great addition to Bailey-Brayton Field and we welcome the next opportunity to work with Seating Solutions in the future. If you have any questions about our experience with DreamSeat, please feel free to contact me.

Regards,

John Johnson
Sr. Associate Director of Athletics